

CORPORATE GOVERNANCE FRAMEWORK: ACTION TAKEN IN 2006/07

| CGF Dimension | Action Planned | Action Taken | Division |
|---|--|---|-----------------|
| <i>Community Focus</i> | 1. Cabinet approval of the Statement of Accounts by 30 June 2006 | Achieved | FS |
| | 2. Cabinet approval of the Statement on Internal Control by 30 June 2006 | Achieved | SPU; FS |
| | 3. Monitor progress with the Worcestershire Local Area Agreement, including governance arrangements | First six-month review reported to Cabinet in February 2007 | SPU |
| | 4. Public consultation - carry out a 'general user survey' in 2006 | Survey carried out by MORI on behalf of the Council and final report received in March 2007 | |
| | 5. Adopt a corporate Communications Strategy in late 2006 | Strategy adopted in July 2006 | |
| <i>Service Delivery Arrangements</i> | 6. Implement the Performance Management Framework Action Plan from April 2006. | Implementation ongoing and overseen by Performance Management Group meeting quarterly | SPU |
| | 7. Adopt a Customer Service and Branding Strategy by October 2006 | <ul style="list-style-type: none"> • Customer Service Strategy reported to Cabinet April 2007 • Brand Strategy adopted February 2007 | CLC SPU |
| <i>Structures & Processes</i> | 8. Establish an Audit Committee to replace the Audit Panel, in accordance with External Auditor recommendations | Audit Committee established in 2006/07 | L&D |
| <i>Risk Management and Internal Control</i> | 9. Draw up an improvement action plan for Risk Management in accordance with the Audit & Inspection Plan for 2006/07 | Arrangements for risk management were agreed as part of the CMT Review and Divisional Reconfiguration in February 2007, including funding for a dedicated post from April 2007. | FS |
| <i>Standards of Conduct</i> | 10. Implement the Standards Board for England's recommendations regarding the Code of Conduct for Members | Implementation postponed to 2007/08 due to delay by Government in publishing revised Code of Conduct | L&D |