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28 JAN 2008

COMMUNITY &
PARTNERSHIP SERVICES

VIEWPOINT!

WHAT DO YOU THINK ABOUT DISTRICT COUNCIL SERVICES?

Whether it's a grip or a groan, praise or plaudit – we want your views!

Wyre Forest District Council provided nearly 200 essential services for more than 96,500 people. We want and need to know what we are doing right and where we might be getting it wrong.

Please print off this form, and fill it in with your comments, ideas or suggestions. Then post it back to us FREEPOST (no stamp required) at the following address:

Communications Officer
Wyre Forest District Council
FREEPOST MID19529
STOURPORT-ON-SEVERN
DY13 8BR

What service would you like to comment on? PARK AND RIDE
..... FACILITY

Were staff helpful and polite? THE BUS DRIVER IS ALWAYS
..... EXTREMELY HELPFUL AND POLITE

What do you think about the quality of the service that you are commenting on?
..... IT IS AN EXCELLENT FACILITY, AND WE
..... WERE MOST UPSET TO BE INFORMED ON OUR LAST
..... VISIT THAT THE SERVICE WILL BE WITHDRAWN AT
..... THE END OF MARCH.

How could the service be improved? IT CAN'T BE IMPROVED -
..... IT JUST NEEDS TO BE KEPT RUNNING.

.....
.....
.....
.....
Are there any other points that you would like to make? AS YOU WILL SEE FROM OUR ADDRESS WE ARE NOT LOCAL RESIDENTS, BUT MAKE REGULAR SHOPPING TRIPS AT WEEKENDS. WE FIND THIS FACILITY SO USEFUL AND CANNOT UNDERSTAND WHY, WHEN WE ARE ALL BEING ENCOURAGED TO REDUCE OUR CARBON FOOTPRINT AND TO KEEP TRAFFIC OUT OF TOWN CENTRES, YOU FIND IT NECESSARY TO WITHDRAW THIS SERVICE. WE HAVE *

We read all your comments, but if you would like an individual response please complete your details below.

Name:
Address:
.....
.....

This scheme does not replace any other procedure for letting us know about our services.

* HEARD OF A LADY WHO WORKS PART-TIME IN KIDDERMINSTER WHO WILL BE FORCED TO GIVE UP HER JOB AS IT WILL BE FINANCIALLY IMPOSSIBLE FOR HER TO CONTINUE. WE ALSO UNDERSTAND THAT MANY ELDERLY PEOPLE USE THIS SERVICE AS IT IS SO CONVENIENT FOR THEM TO BE DROPPED IN THE CENTRE OF TOWN. PERHAPS IF YOU TRIED ADVERTISING THIS FACILITY MORE WIDELY IT WOULD MAKE IT MORE FINANCIALLY REWARDING, OR DARE WE SUGGEST, A SMALL INCREASE IN THE PARKING CHARGE.