

WYRE FOREST AFFORDABLE WARMTH ACTION PLAN 2007/08: FINAL REPORT

Objectives	Timescale	Progress update
Hold regular steering group meetings and invite partner organisations with an interest in Affordable Warmth to attend.	March 2008	Meetings held on 15 May, 3 July, 25 September, 18 December 2007, 5 February 2008. Attended by SSAFA, Hereford and Worcester Fire and Rescue Services, WEEAC, eaga PLC, WFDC and Worcestershire PCT.
Ensure all visitors to the Worcestershire Hub are invited to complete a Home Energy Check Questionnaire and receive a low energy light bulb.	March 2008	Poster produced for the Hubs to publicise this. Also secured free Powerdowns for priority households on benefits to be distributed at the Worcestershire Hub.
Hold 3 days of electric blanket testing with energy efficiency advice sessions.	October 2007	“Home Safe Home” events held at Stourport Fire Station on 23/10, Bewdley Fire Station on 24/10 and Kidderminster on 25/10.
Investigate the use of the NEA “Heat is On” DVD at the Hub.	August 2007	Technology not yet available at the Hub. Kidderminster CAB agreed to show the DVD in customer waiting area.
Liaise with Eaga to do a mailshot to all local people on qualifying benefits for Warm Front.	July 2007	Colleagues in Council Tax Benefit were unable to prioritise a Warm Front mail-out in 2007.
Replace stocks of self-referral leaflets.	November 2007	Draft revamped leaflet produced. Still need to consult with minority ethnic groups to ensure suitability.
Check publicity, referral training, and self referral form can reach minority ethnic groups.	September 2007	Discussed with representatives from Polish and Bangladeshi communities.
Arrange 4 affordable warmth training sessions.	March 2008	3 training sessions held.
Prize/publicity for referrer making most referrals in 12 months.	July 2007	Took place at Celebrating Success event on 29 November 2007.
Arrange “coffee morning” for trained referrers.	July 2007	Event held on 29 November, designed to reinvigorate and celebrate the success of the client referral scheme.
Print WEEAC freephone in every edition of Newswyre.	March 2008	Achieved.
Produce and distribute “Did You Know?” fact sheets on costs and payment arrangements to frontline staff.	September 2007	A range of “Take Control” leaflets have been produced by the Energy Savings Trust distributed to the Affordable Warmth Steering Group.
Distribute 4,000 low energy light	March 2008	3,000 low energy light bulbs have been

bulbs via the Worcestershire Hub, Councillors and other routes to be identified.		distributed through various routes including Kidderminster and Stourport Carnivals, through the Hub and as part of the Private Sector Housing Stock Condition Survey.
Apply for external funding to support the work of the Affordable Warmth Steering Group	Ongoing	Application submitted to the DEFRA Community Energy Efficiency Fund in August 2007. Unfortunately unsuccessful.
Ensure that this Action Plan is included in partner Delivery/Business Plans.	June 2007	Changes in the structure of the NHS in Worcestershire have delayed the embedding of the action plan in 2007/8.
Report on 6 monthly progress to partner boards.	September 2007	Achieved.
Review and re-focus the Strategy and Action Plan for 2008/9.	December 2007	To be undertaken as part of review of climate change and sustainability strategies.