

WYRE FOREST DISTRICT COUNCIL

CABINET
20th November 2008

Recommendations from the Community Services Scrutiny Committee 5th November 2008

Citizens Advice Bureau Review Panel

The Citizens Advice Bureau Review Panel was established by the Community Services Scrutiny Committee on 30th July 2008 following a request by the Leader of the Council to the Chair of the Community Services Scrutiny Committee.

The Review Panel considered the level and range of services the Wyre Forest Citizens Advice Bureau provides to support residents in the district and assessed if this met the demand and need for services of this nature.

Members also considered the level of services offered by the Citizens Advice Bureau to the funding allocated by the Council, both in terms of grant allocation and other assistance provided in kind, including car parking passes.

The Committee noted the need for the type of service offered by the Citizens Advice Bureau, especially in the present economic climate.

Recommended to Cabinet:

- 1. That funding of Wyre Forest Citizens Advice Bureau be continued by a Service Level Agreement, or other appropriate documentation, be introduced as part of the grant funding so that there can be monitoring and evaluation of the funding agreement. The Head of Community and Partnership Services to be responsible for the negotiation of the document, in consultation with the Head of Legal & Democratic Services.**
- 2. Other sources of funding be explored by Wyre Forest Citizens Advice Bureau including funding through Wyre Forest Matters.**
- 3. The Local Strategic Partnership be asked to consider funding Wyre Forest Citizens Advice Bureau, possibly through reward monies.**

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