

**ACTION LIST
CABINET
26th March 2009**

**Agenda
Item No.**

Decision

**11.1 Recommendations from the Corporate Services Scrutiny Committee
5th March 2009**

No Surprises Review Panel

Decision:

- 1. An awareness campaign be arranged for officers and members for “Think Local Member”. This would include posters and possibly a sticker which would remind Officers to inform Members on what was happening in Council wards.**
- 2. An abbreviated copy of the Council phonebook be made available to all Members.**
- 3. A quarterly item be added to the Members Bulletin asking for feedback to go to the Strategy, Partnerships & Communications Manager.**
- 4. The No Surprises Protocol be amended.**
- 5. Officers be requested to include all Council events and activities on the media planner which is on the Council’s intranet.**
- 6. The responses to the No Surprises questionnaire be included in the Members Bulletin.**
- 7. A standing item on the Members No Surprises Protocol be included in the monthly Core Brief.**