

National Indicators returns for 2008/09

A Better Quality of Life

PI Code	Short Name	2007/08 Actual	2008/09 Actual	2008/09 Target	Aim	Status	Trend	Notes
NI 1	% of people who believe people from different backgrounds get on well together in their local area	n/a	72.4%	n/a	Aim To Maximise	n/a	n/a	New indicator for 2008/09 Place Survey question - Provisional Data
NI 2	% of people who feel that they belong to their neighbourhood	n/a	61.0%	n/a	Aim To Maximise	n/a	n/a	New indicator for 2008/09 Place Survey question - Provisional Data
NI 3	Civic participation in the local area	n/a	12.3%	n/a	Aim To Maximise	n/a	n/a	New indicator for 2008/09 Place Survey question - Provisional Data
NI 4	% of people who feel they can influence decisions in their locality	n/a	25.1%	n/a	Aim To Maximise	n/a	n/a	New indicator for 2008/09 Place Survey question - Provisional Data
NI 5	Overall/general satisfaction with local area	n/a	79.0%	n/a	Aim To Maximise	n/a	n/a	New indicator for 2008/09 Place Survey question - Provisional Data
NI 6	Participation in regular volunteering	n/a	23.5%	n/a	Aim To Maximise	n/a	n/a	New indicator for 2008/09 Place Survey question - Provisional Data
NI 8	Adult participation in sport and active recreation	24.0%	-	23.4%	Aim To Maximise	n/a	n/a	New indicator for 2008/09 Awaiting data
NI 17	Perceptions of anti-social behaviour	n/a	19.1%	n/a	Aim To Minimise	n/a	n/a	New indicator for 2008/09 Place Survey question - Provisional Data
NI 20	Assault with injury crime rate	n/a	7.58	n/a	Aim To Minimise	n/a	n/a	New indicator for 2008/09
NI 21	Dealing with local concerns about anti-social behaviour and crime issues by the local council and police	n/a	21.4%	n/a	Aim To Maximise	n/a	n/a	New indicator for 2008/09 Place Survey question - Provisional Data
NI 22	Perceptions of parents taking responsibility for the behaviour of their children in the area	n/a	22.5%	n/a	Aim To Maximise	n/a	n/a	New indicator for 2008/09 Place Survey question - Provisional Data
NI 23	Perceptions that people in the area treat one another with respect and consideration	n/a	33.9%	n/a	Aim To Maximise	n/a	n/a	New indicator for 2008/09 Place Survey question - Provisional Data
NI 27	Understanding of local concerns about anti-social behaviour and crime issues by the local council and police	n/a	23.1%	n/a	Aim To Maximise	n/a	n/a	New indicator for 2008/09 Place Survey question - Provisional Data
NI 35	Building resilience to violent extremism	n/a	2	n/a	Aim To Maximise	n/a	n/a	New indicator for 2008/09 The County and all Districts submitted Level 2 based on action undertaken by the Worcestershire Safer Communities Board.

Agenda Item No. 7
Appendix C

PI Code	Short Name	2007/08 Actual	2008/09 Actual	2008/09 Target	Aim	Status	Trend	Notes
NI 37	Awareness of civil protection arrangements in the local area	n/a	20.1%	n/a	Aim To Maximise	n/a	n/a	New indicator for 2008/09 Place Survey question - Provisional Data
NI 41	Perceptions of drunk or rowdy behaviour as a problem	n/a	30.2%	n/a	Aim To Minimise	n/a	n/a	New indicator for 2008/09 Place Survey question - Provisional Data
NI 42	Perceptions of drug use or drug dealing as a problem	n/a	31.5%	n/a	Aim To Minimise	n/a	n/a	New indicator for 2008/09 Place Survey question - Provisional Data
NI 47	People killed or seriously injured in road traffic accidents	n/a	6.7%	n/a	Aim To Maximise	n/a	n/a	New indicator for 2008/09 Data provided by Worcestershire County Council.
NI 48	Children killed or seriously injured in road traffic accidents	n/a	40.0%	n/a	Aim To Maximise	n/a	n/a	New indicator for 2008/09 Data provided by Worcestershire County Council.
NI 119	Self-reported measure of people's overall health and wellbeing	n/a	76.3%	n/a	Aim To Maximise	n/a	n/a	New indicator for 2008/09 Place Survey question - Provisional Data
NI 138	Satisfaction of people over 65 with both home and neighbourhood	n/a	85.7%	n/a	Aim To Maximise	n/a	n/a	New indicator for 2008/09 Place Survey question - Provisional Data
NI 139	The extent to which older people receive the support they need to live independently at home	n/a	29.0%	n/a	Aim To Maximise	n/a	n/a	New indicator for 2008/09 Place Survey question - Provisional Data
NI 140	Fair treatment by local services	n/a	70.7%	n/a	Aim To Maximise	n/a	n/a	New indicator for 2008/09 Place Survey question - Provisional Data


A Sustainable Environment

PI Code	Short Name	2007/08 Actual	2008/09 Actual	2008/09 Target	Aim	Status	Trend	Notes
NI 185	CO2 reduction from local authority operations	n/a	-	n/a	Aim To Maximise	n/a	n/a	New indicator for 2008/09
NI 186	Per capita reduction in CO2 emissions in the LA area	n/a	-	n/a	Aim To Minimise	n/a	n/a	New indicator for 2008/09 Awaiting data
NI 187(i)	Tackling fuel poverty – % of people receiving income based benefits living in homes with a low energy efficiency rating: (i) Low energy efficiency	n/a	8%	n/a	Aim To Maximise	n/a	n/a	New indicator for 2008/09 Actual data is different to the figure reported on the Data Interchange Hub and Worcestershire County Council as it has been weighted by Action Energy. Return submitted to Hub – 9.41% .
NI 187(ii)	Tackling fuel poverty – % of people receiving income based benefits living in homes with a low energy efficiency rating: (ii) High energy efficiency	n/a	36%	n/a	Aim To Maximise	n/a	n/a	New indicator for 2008/09 Actual data is different to the figure reported on the Data Interchange Hub and Worcestershire County Council as it has been weighted by Action Energy. Return submitted to Hub - 34.15% .
NI 188	Planning to Adapt to Climate Change	n/a	Level 1	n/a	Aim To Maximise	n/a	n/a	New indicator for 2008/09
NI 189	Flood and coastal erosion risk management	n/a	100%	n/a	Aim To Maximise	n/a	n/a	New indicator for 2008/09
NI 194	Air quality – % reduction in NOx and primary PM10 emissions through local authority’s estate and operations	n/a	-	n/a	Aim To Minimise	n/a	n/a	New indicator for 2008/09 Awaiting data
NI 191	Residual waste per household	n/a	560	700	Aim To Minimise	n/a	n/a	New indicator for 2008/09
NI 192	Percentage of household waste sent for reuse, recycling and composting	n/a	28.42%	28.03%	Aim To Maximise	n/a	n/a	New indicator for 2008/09
NI 195a	Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Litter	n/a	12%	20%	Aim To Minimise	✔	n/a	New indicator for 2008/09
NI 195b	Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Detritus	n/a	5%	20%	Aim To Minimise	✔	n/a	New indicator for 2008/09
NI 195c	Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Graffiti	2%	3%	8%	Aim To Minimise	✔	↓	Previously BV 199b.
NI 195d	Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Fly-posting	0%	0%	10%	Aim To Minimise	✔	—	Previously BV 199c.
NI 196	Improved street and environmental cleanliness – fly tipping	1	2	2	Aim To Minimise	✔	↓	Previously BV 199d.







A Vibrant Local Economy

PI Code	Short Name	2007/08 Actual	2008/09 Actual	2008/09 Target	Aim	Status	Trend	Notes
NI 151	Overall Employment rate (working-age)	n/a	-	n/a	Aim To Maximise	n/a	n/a	New indicator for 2008/09 Awaiting data
NI 152	Working age people on out of work benefits	n/a	-	n/a	Aim To Minimise	n/a	n/a	New indicator for 2008/09 Awaiting data
NI 154	Net additional homes provided	192	240	-	Aim To Maximise	n/a	↑	New indicator for 2008/09
NI 155	Number of affordable homes delivered (gross)	92	99	-	Aim To Maximise	n/a	↑	New indicator for 2008/09
NI 156	Number of households living in temporary accommodation	n/a	27	n/a	Aim To Minimise	n/a	n/a	New indicator for 2008/09
NI 157a	Processing of planning applications: Major applications	77.42%	75.76%	65.00%	Aim To Maximise	✓	↓	Previously BV 109a
NI 157b	Processing of planning applications: Minor applications	81.53%	75.68%	80.00%	Aim To Maximise	⚠	↓	Previously BV 109b Exceeded national target of 65%
NI 157c	Processing of planning applications: Other applications	86.81%	90.00%	90.00%	Aim To Maximise	✓	↑	Previously BV 109c
NI 159	Supply of ready to develop housing sites	n/a	113.9%	100.0%	Aim To Maximise	✓	n/a	New indicator for 2008/09
NI 170	Previously developed land that has been vacant or derelict for more than 5 years	n/a	1.26%	n/a	Aim To Minimise	n/a	n/a	New indicator for 2008/09
NI 171	New business registration rate	n/a	-	n/a	Aim To Maximise	n/a	n/a	New indicator for 2008/09 Awaiting data
NI 172	Percentage of small businesses in an area showing employment growth	n/a	-	n/a	Aim To Maximise	n/a	n/a	New indicator for 2008/09 Awaiting data
NI 173	Flows on to incapacity benefits from employment	n/a	-	n/a	Aim To Minimise	n/a	n/a	New indicator for 2008/09 Awaiting data
NI 182	Satisfaction of business with local authority regulation services	n/a	82%	n/a	Aim To Maximise	n/a	n/a	New indicator for 2008/09 Awaiting data
NI 184	Food establishments in the area which are broadly compliant with food hygiene law	n/a	89	85	Aim To Maximise	✓	n/a	New indicator for 2008/09







A Well Run & Responsive Council

PI Code	Short Name	2007/08 Actual	2008/09 Actual	2008/09 Target	Aim	Status	Trend	Notes
NI 14	Avoidable contact: the proportion of customer contact that is of low or no value to the customer	n/a	17.5%	n/a	Aim To Minimise	n/a	n/a	New indicator for 2008/09
NI 179	Value for money – total net value of ongoing cash-releasing value for money gains that have impacted since the start of the 2008-09 financial year	n/a	Forecast £625,912	n/a	Aim To Maximise	n/a	n/a	New indicator for 2008/09 Collected bi-annually: Oct 08 Forecast July 09 – Actual gains achieved
NI 180	The number of changes of circumstances which affect customers' HB/CTB entitlement within the year.	n/a	82%	n/a	Aim To Maximise	n/a	n/a	New indicator for 2008/09 Awaiting data
NI 181	Time taken to process Housing Benefit/Council Tax Benefit new claims and change events	n/a	13.0	20.0	Aim To Minimise		n/a	New indicator for 2008/09

Key

PI Status		Trends	
	This PI is significantly below target.		The value of this PI has improved in the long term.
	This PI is slightly below target.		The value of this PI has worsened in the long term.
	This PI is on target.		The value of this PI has not changed in the long term.

Performance Summary

PI Status		Trends	
	0		3
	1		4
	10		1
n/a	45	n/a	48