

WYRE FOREST DISTRICT COUNCIL

CABINET
19TH APRIL 2011

Recommendation from the meeting of the Corporate Resources Scrutiny Committee held on the 14th April 2011

Recommendations of the Corporate Performance Clinic Review Panel

The Committee considered a report from the Assistant Scrutiny / Committee Officer which set out the findings of the reconvened Corporate Performance Clinic Review Panel, and made several recommendations to the Committee to recommend to Cabinet.

The Corporate Performance Clinic Review Panel was originally formed in February 2010 and was reconvened in March 2011, following a recommendation from the original review panel to meet again to reassess the relevance and impact of its original recommendations.

The Review Panel focused on three sources of evidence in its work:

- The findings of the original review including survey responses.
- The original survey was reissued to Members, Officers who had attended the Clinic in the past 12 months, and the Corporate Management Team.
- The Review Panel observed the 5th April 2011 meeting of the Corporate Performance Clinic and interviewed the Chief Executive, Leader of the Council, Leader of the Opposition, and the Chairman of the Corporate Resources Scrutiny Committee.

The Review Panel felt that there were two key areas in which the Corporate Performance Clinic could be developed, notably improving the awareness of the Clinic amongst Members, and improving the publicity of outcomes to ensure that the valuable work of the Clinic, in identifying ways of improving services and also good practice, is shared and embedded amongst the Council. Consequently the recommendations listed below focus upon developing those two areas further:

Recommended to Cabinet:

4.1 Members reiterated the original recommendations of the review panel and made the following in addition:

- 1) A summary of Clinic news be included in the main body of Wyred Weekly.**
- 2) To ask Group Leaders to urge all Members to read Wyred Weekly.**
- 3) To ask Group Leaders to encourage Members to attend and ensure representation of each Group at the Clinics.**
- 4) The agenda cover for the Clinic be amended to state that all Members are welcome to attend and that their attendance is encouraged, in addition to a similar note in the accompanying email.**

- 5) Managers be encouraged to discuss the outcomes of items from the Clinic with their staff, where relevant, in order to spread good practice.**
- 6) A means be provided for Members to request items of concern to be considered by the Clinic, possibly through Directorate Business Plan Shadowing by Scrutiny Members.**
- 7) Further performance management training be provided for all Members, possibly in a meeting of the Quarterly Scrutiny Briefing.**
- 8) Publicity be given to success stories by issuing press releases, where appropriate, for good news stories that are considered by the Clinic.**